

Commissioner for Retirement Villages

Seeking members to join new Retirement Villages Residents Advisory Group

We invite expressions of interest (EOI) from people living in retirement villages across Victoria to join a new Residents Advisory Group.

The Victorian government recently passed legislation to improve conditions for people who live in retirement villages. The next step is to make sure that all the regulations and new processes meet the needs of residents, and this group will be an important source of advice to government to achieve the full potential of these reforms.

The Advisory Group aims to comprise at least 8 members who represent the broad diversity of residents of retirement villages. The members will be selected based on the following criteria:

- a. Property interest: Lifetime leasehold, strata title, stratum title, and company share
- b. Operator type: corporate, NFP, Owners' Corporation, Association and Board

The Residents Advisory Group will be co-chaired by the Commissioner for Retirement Villages and the President of Residents of Retirement Villages Victoria. It will meet four times per year either on-line or in-person with a focus on how to make the experience of living in retirement villages in Victoria the best it can be. Members will be asked to provide advice on the issues and challenges they encounter.

We are looking for people who have knowledge of the current and emerging issues affecting Victorian retirement village residents, who can listen and consider the perspectives of others and who can confidently raise and discuss the issues affecting them and residents more broadly.

Some of the issues that we know so far will be on the agenda are:

- Contract terms including fees and charges
- Village rules
- Types of assistance required by residents
- Complaints and dispute resolution
- Ideas for further reform.

We encourage all residents living either in metropolitan, rural or regional areas, in privately run or not-for-profit villages to consider applying.

If this sounds like it could be for you, please download and complete the application form (see attachments). Your completed application form must be submitted by midnight on **Monday 17 November 2025** via email to info@rentingcommissioner.vic.gov.au

If you have any additional questions, please feel free to contact us at 03 9136 2390.

If you are deaf, have a hearing or speech impairment, contact us through the National Relay Service (NRS) ([External link](#)). Call 133 677 ([External link](#)) or connect to the NRS ([External link](#)) then ask for 1300 029 783